

**Performance Improvement Committees  
September 28, 2007**

**Conference Call Dial-in: 888-296-6500**

**Guest Code: 544349**

**Agenda**

**EMS PI Committee: 1:00 PM  
WVEMS Roanoke Office**

1. Review of Performance Improvement Plan
  - a. Discuss revised membership
  - b. Review/Revise MIR Process
2. PI Projects
3. Review of MIR referrals
4. Report on recent Atropine recall
5. Other business

Those Committee members who are not also on the Trauma PI Committee are excused at the conclusion of this agenda, however they are welcome to remain and participate in the Trauma PI Committee Meeting.

**Agenda**

**Trauma PI Committee: 2:00 PM  
WVEMS Roanoke Office**

1. Development of separate Trauma PI Plan using PI Plan as guide
2. Review of membership requirements
3. TPI Projects
4. Other business

**Medical Performance Improvement Committee**  
**September 28, 2007**  
**1:00 PM**

**MINUTES**

**Attendance**

Jack Edwards	Volunteer Pre-hospital provider, Henry County
D. J. Douglas, RN	Trauma Coordinator, Montgomery County
Jane Lindsay, FNP	Volunteer Pre-hospital provider; Nurse, Salem City
Jason Gifford	Career EMS Provider, Radford City
Kris Shrader	Fire-based provider, Martinsville City
Tiffany Keys, RN	Non-designated hospital, Martinsville City
Debbie Akers	Staff – PI Coordinator
Rob Logan	Staff – Administration

**Excused Absences**

Charles Lane, MD	Regional Medical Director, Program Chair, Franklin County
Elizabeth Martin	Alleghany County
Tim Dick	Covington
Jim Cady	Craig County
Shawn Hite	Career EMS Service, Pulaski County
John Dallara, MD	OMD, DRMC
Krista Henderson	QA Coordinator, CRMH
Bobby Baker	Hospital Preparedness Liaison, NSPA

To order: 1:05 PM

Vice-Chair: Kris Shrader was elected vice-chair according to the Medical PI Plan which calls for the vice-chair to be a pre-hospital EMS provider.

MIR Process Review: Rob and Debbie explained the MIR review process as stated in the draft plan. The Committee consensus was to modify the process to ensure that all MIR referrals are brought to the Committee, even when handled directly by the affected OMD.

Recent MIR referrals: Debbie presented three MIR's received and processed since the last Committee meeting. One was an isolated incident and involved a single individual EMS provider. The affected agency OMD handled the necessary follow-up. The next was a public complaint relating to a call. The OMD contacted the citizen and provided the information she sought.

The final referral was determined to be a system issue that will require follow-up. The referral was from a hospital OB unit, reporting a hypothermic newborn that the hospital staff attributed to the transport of the infant and mother in separate ambulances. This was an un-complicated delivery. This issue was brought to the attention of Mike Berg at OEMS. The issue is being addressed and WVEMS action to modify protocols will await disposition at the state level.

Projects: RMD and PI Chair Dr. Charles Lane asked that the current quarter medical project focus on the use of aspirin, morphine and nitroglycerine in acute chest pain suspected of cardiac origin. The Committee members discussed various methods of gathering the data required to conduct this study. The medical Direction Committee will be asked to strongly encourage agencies to comply (as suggested in the PI plan). Agency QA officers will be asked to assist.

The system project will look at turn-around time across all hospitals in the region. Will look at hand-written PPCR vs. computer reports.

Jane Lindsay suggested that a future project include the disposition of cardiac arrests in the field.

Atropine Recall: Debbie reported on the status of atropine replacement in drug boxes across the region. In the Roanoke area, atropine shortage has slowed the progress of the replacement.

No further business. Next meeting set for December 5 at 10:30 AM.

Adjourned at 2:05 PM.

**Performance Improvement Committee - General EMS Committee**

<b>Position Filled</b>	<b>First Name</b>	<b>Last Name</b>	<b>Title</b>	<b>Email Address</b>
Operational Medical Director	Charles	Lane	MD, Regional Medical Director	<a href="mailto:charles.lane@carilion.com">charles.lane@carilion.com</a>
Staff - PI Coordinator	Debbie	Akers	Regional Education Coord.	<a href="mailto:dakers@vaems.org">dakers@vaems.org</a>
Staff - PI Oversight	Rob	Logan	Executive Director	<a href="mailto:logan@vaems.org">logan@vaems.org</a>
Floyd County	Patrick	Earnest	Trauma Coordinator, NRVMC	<a href="mailto:pearneast@carilion.com">pearneast@carilion.com</a>
Giles County	Scott	Davis	Paramedic, CPTS	<a href="mailto:sedavis@carilion.com">sedavis@carilion.com</a>
Montgomery County	D J	Douglas	Trauma Coordinator, MRH	<a href="mailto:donald.douglas@hcahealthcare.com">donald.douglas@hcahealthcare.com</a>
Pulaski County	Shawn	Hite	Assistant Director, REMSI	<a href="mailto:shite@pulaskicounty.org">shite@pulaskicounty.org</a>
Radford City	Jason	Gifford	CTL, CPTS	<a href="mailto:pjflg1@carilion.com">pjflg1@carilion.com</a>
Alleghany County	Elizabeth	Martin	RN	<a href="mailto:EMSRN58@aol.com">EMSRN58@aol.com</a>
Botetourt County	Johnny	Nicely		<a href="mailto:JENicely@botetourt.org">JENicely@botetourt.org</a>
Covington City	Tim	Dick		-
Craig County	Jim	Cady		<a href="mailto:jcady@hughes.net">jcady@hughes.net</a>
Roanoke County	Vicki	Anthony	EMT-I, RN, CTL	<a href="mailto:RMFR1214@aol.com">RMFR1214@aol.com</a>
Roanoke City	Paul	Davenport	Director, LifeGuard 10/11	<a href="mailto:pdavenport@carilion.com">pdavenport@carilion.com</a>
Salem City	Jane	Lindsey	NP, Training Officer	<a href="mailto:stealthmedic@comcast.net">stealthmedic@comcast.net</a>
Franklin County	Charles	Lane	MD, Regional Medical Director	<a href="mailto:charles.lane@carilion.com">charles.lane@carilion.com</a>
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Danville City	Mike	Jefferson		<a href="mailto:jeffema@ci.danville.va.us">jeffema@ci.danville.va.us</a>
Martinsville City	Kris	Shrader	Assistant Chief, Martinsville Fire	<a href="mailto:kshrader@ci.martinsville.va.us">kshrader@ci.martinsville.va.us</a>
Operational Medical Director	John	Dallara	MD	<a href="mailto:johndallara@mindspring.com">johndallara@mindspring.com</a>
Operational Medical Director	Kevin	Broyles	MD	<a href="mailto:kbroyles@pol.net">kbroyles@pol.net</a>
Air Medical Agency	Paul	Davenport	Director, LifeGuard 10/11	<a href="mailto:pdavenport@carilion.com">pdavenport@carilion.com</a>
Fire Based Service	Kris	Shrader	Assistant Chief, Martinsville Fire	<a href="mailto:ssimon@county.roanoke.va.us">ssimon@county.roanoke.va.us</a>
Career EMS	Shawn	Hite	Assistant Director, REMSI	<a href="mailto:jeffema@ci.danville.va.us">jeffema@ci.danville.va.us</a>
Volunteer EMS	Vicki	Anthony	EMT-I, RN, CTL	<a href="mailto:RMFR1214@aol.com">RMFR1214@aol.com</a>
PD-5 Hospital	Krista	Henderson	QA Coordinator	<a href="mailto:khenderson@carilion.com">khenderson@carilion.com</a>
PD-4 Hospital	D J	Douglas	Trauma Coordinator	<a href="mailto:donald.douglas@hcahealthcare.com">donald.douglas@hcahealthcare.com</a>
PD-12 Hospital	Tiffany	Keys	CNO, Memorial Hospital of Martinsville/Henry County	<a href="mailto:tiffany.keys@lpnt.net">tiffany.keys@lpnt.net</a>
Hospital Preparedness Liaison	Bobby	Baker	RHCC Coordinator, NSPA	<a href="mailto:bbaker@vaems.org">bbaker@vaems.org</a>

**Trauma Performance Improvement Committee**  
**September 28, 2007**  
**2:00 PM**

**MINUTES**

**Attendance**

D. J. Douglas, RN	Trauma Coordinator, Montgomery County
Jane Lindsay, FNP	Volunteer Pre-hospital provider; Nurse, Salem City
Kris Shrader	Fire-based provider, Martinsville City
Tiffany Keys, RN	Non-designated hospital, Martinsville City
Debbie Akers	Staff – PI Coordinator
Rob Logan	Staff – Administration

**Excused Absences**

Charles Lane, MD	Regional Medical Director
Krista Henderson	QA Coordinator, CRMH
John Dallara, MD	OMD, Hospital (non TC)
Shawn Hite	Career EMS
Bobby Baker	Hospital Preparedness Liaison, NSPA

To order: 2:10 PM.

Vice Chair: Kris Shrader will serve as vice-chair of the Committee.

Trauma PI Plan: A draft Trauma PI plan will be presented to the full committee prior to its next meeting. Jane Lindsay suggested that it be modeled after the Medical PI Plan. Rob will also use models from other regions.

It was decided to include mandatory monitoring of trauma transfer compliance using Trauma Registry data.

Membership: The Committee members reviewed the current Committee membership. It was determined to be appropriate.

Project: Dr. Lane suggested that the current period project focus on on-scene time for trauma calls. Some information may be obtained from the Trauma Registry.

Level III Centers: It was discussed and decided that the role of Level III centers should be considered for future drafts of the Trauma Triage Plan. Dr. Mark Todd will be asked to participate.

The Committee will meet again in October to work on the Plan.

No further business. Adjourned at 2:40 PM.

**Performance Improvement Committee - Trauma Committee**

<b>Position Filled</b>	<b>First Name</b>	<b>Last Name</b>	<b>Title</b>	<b>Email Address</b>
Operational Medical Director	Charles	Lane	MD, Regional Medical Director	<a href="mailto:charles.lane@carilion.com">charles.lane@carilion.com</a>
Staff - PI Coordinator	Debbie	Akers	Regional Education Coord.	<a href="mailto:dakers@vaems.org">dakers@vaems.org</a>
Staff - PI Oversight	Rob	Logan	Executive Director	<a href="mailto:logan@vaems.org">logan@vaems.org</a>
Trauma Center - CRMH	Krista	Henderson	QA Coordinator	<a href="mailto:khenderson@carilion.com">khenderson@carilion.com</a>
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Trauma Center - NRVMC	Patrick	Earnest	Trauma Coordinator	<a href="mailto:pearnest@carilion.com">pearnest@carilion.com</a>
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Hospital (non TC)	Jane	Lindsay	NP, Training Officer	<a href="mailto:stealthmedic@comcast.net">stealthmedic@comcast.net</a>
Air Medical Agency	Paul	Davenport	Director, LifeGuard 10/11	<a href="mailto:pdavenport@carilion.com">pdavenport@carilion.com</a>
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Career EMS	Shawn	Hite	Assistant Director, REMSI	<a href="mailto:jeffema@ci.danville.va.us">jeffema@ci.danville.va.us</a>
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